



INSTALLATION MANUAL

&

OWNERS GUIDE

SHOWER COLUMN

ZAKIASTONE

TZC - 01



THANK YOU FOR CHOOSING TËNZO

TAKE A FEW MINUTES TO READ THE INSTALLATION MANUAL BEFORE BEGINNING. THE TËNZO SHOWER COLUMNS AND ASSEMBLY KITS HAVE BEEN DESIGNED AND MANUFACTURED FOR QUICK AND EASY INSTALLATION. WE STRONGLY ADVISE YOU TO CONTACT A COMPETENT AND LICENSED INDIVIDUAL FOR THE INSTALLATION. HOWEVER, IF YOU ENCOUNTER A PROBLEM AFTER PROPER INSTALLATION, DO NOT HESITATE TO CONTACT YOUR ACCREDITED DEALER OR TËNZO'S TECHNICAL SERVICE.

ALWAYS FOLLOW THE PLUMBING AND BUILDING CODES IN FORCE

FOR YOUR PROTECTION, ALWAYS WEAR SAFETY GLASSES. THE FOLLOWING INSTRUCTIONS WILL INDICATE THE STEPS TO BE FOLLOWED FOR THE INSTALLATION OF YOUR NEW SHOWER COLUMN. YOUR CURRENT INSTALLATION MAY REQUIRE MODIFICATIONS IN ORDER TO INSTALL YOUR NEW SHOWER COLUMN. ENSURE THAT YOU HAVE SUFFICIENT SPACE TO INSTALL YOUR COLUMN.

CUT EXISTING PLUMBING IF NECESSARY. IN MOST EXISTING PLUMBING SYSTEMS, THE (1/2 ") CONNECTORS ARE READY TO BE INSTALLED. HOWEVER, IF YOUR EXISTING SYSTEM DOES NOT CONNECT TO YOUR NEW SHOWER, YOU WILL HAVE TO OPEN THE WALL IN ORDER TO CHANGE YOUR OLD INSTALLATION.

INSTALLATION OF THE SHOWER COLUMN

ONCE YOUR OLD SHOWER HAS BEEN REMOVED, YOU ARE NOW READY TO INSTALL YOUR NEW SHOWER COLUMN; IT SHOULD COVER THE AREA WHERE YOUR OLD SHOWER WAS. TAKE THE TIME TO CAREFULLY READ EACH STEP OF THE INSTALLATION PROCEDURE BEFORE YOU BEGIN, AND THAT YOU HAVE ALL THE TOOLS NECESSARY AT HAND TO PROPERLY INSTALL THE COLUMN. BEFORE STARTING THE INSTALLATION, PLEASE INSPECT YOUR SHOWER PANEL FOR ANY DAMAGES. IF YOU FIND ANY DEFAULT WHATSOEVER, IMMEDIATELY CONTACT YOUR ACCREDITED DEALER. PLEASE LEAVE THE PRODUCT IN ITS ORIGINAL PACKAGING UNTIL READY TO INSTALL. **NO PRODUCT WILL BE ACCEPTED IF IT IS NOT IN THE ORIGINAL PACKAGING.**

LIMITED LIFETIME WARRANTY

THE TËNZO SHOWER COLUMNS ARE COVERED AGAINST ANY DEFECTS BY THE MANUFACTURER FOR THE LIFE OF THE PRODUCT, EXCEPT THE STAINLESS STEEL CASINGS WHICH ARE COVERED FOR A PERIOD OF 5 YEARS. ALL TRACES OF IMPROPER USAGE, IMPACT OR OTHER THAN RESIDENTIAL USAGE WILL NOT BE COVERED BY THE WARRANTY. TËNZO WILL APPROPRIATE, REPAIR, EXCHANGE OR MAKE THE PROPER ADJUSTMENTS NEEDED TO HONOR ITS WARRANTY. TËNZO IS NOT RESPONSIBLE FOR ANY COSTS ASSOCIATED WITH THE DISCONNECTION OR RE-INSTALLATION OR ANY OTHER COSTS RELATING TO WARRANTY. FOR ANY CLAIMING CONCERNING THE WARRANTY, PLEASE CONTACT YOUR AUTHORIZED DEALER OR TËNZO AT INFO@TENZO.CA

SPECIFICATIONS


PRESSURE REQUIRED: MINIMUM PRESSURE 40 PSI
 MAXIMUM PRESSURE 80 PSI

MAXIMUM CONSUMPTION @ 80 PSI:


THERMOSTATIC VALVE	6.8 GPM (26 LITERS / MIN)
SHOWER HEAD	2.1 GPM (8 LITERS / MIN)
CASCADE	2.1 GPM (8 LITERS / MIN)
BODY JETS	1.6 GPM (6 LITERS / MIN)
HAND SHOWER	1.6 GPM (6 LITERS / MIN)

NOTE: BEFORE STARTING WORK ON THE PLUMBING SYSTEM, MAKE SURE THAT THE HOT AND COLD VALVES ARE IN THE CLOSED POSITION AND THE PRESSURE INSIDE THE PIPES ARE RELEASED.

NEW CONSTRUCTION

THE CAPS SHOULD BE SIZE OF 1/2" MALE AND MUST BE **FACING 90° FACING DOWNWARDS.** [] OTHERWISE, THE FLEXIBLE CONNECTIONS HAVE A HIGH CHANCE OF BEING BENDED AND THE NECESSARY FLOW OF WATER FOR PROPER FUNCTIONING OF YOUR SHOWER WILL BE AFFECTED. IN ADDITION, THE RISK OF BROKEN TUBING IS GREATLY INCREASED

EXISTING CONSTRUCTION

YOU MUST REMOVE ALL ITEMS FROM YOUR OLD SHOWER: SHOWER HEAD, HAND HELD SHOWER AND DIVERTER, ALSO THE BATH SPOUT. NO PIPING INSIDE THE WALL WILL BE USED FOR THE OPERATION OF THE SHOWER COLUMN, WITH THE EXCEPTION OF THE HOT AND COLD WATER PIPES. **CLOSE ALL HOLES LEFT FROM YOUR OLD SHOWER TO PREVENT ANY WATER INFILTRATION IN THE WALL.** YOU MUST NOW **USE (1/2"), 90° CONNECTORS** AND GUIDE THEM DOWNWARDS AS SHOWN [] FOR THE CONNECTION OF YOUR TËNZO SHOWER COLUMN.

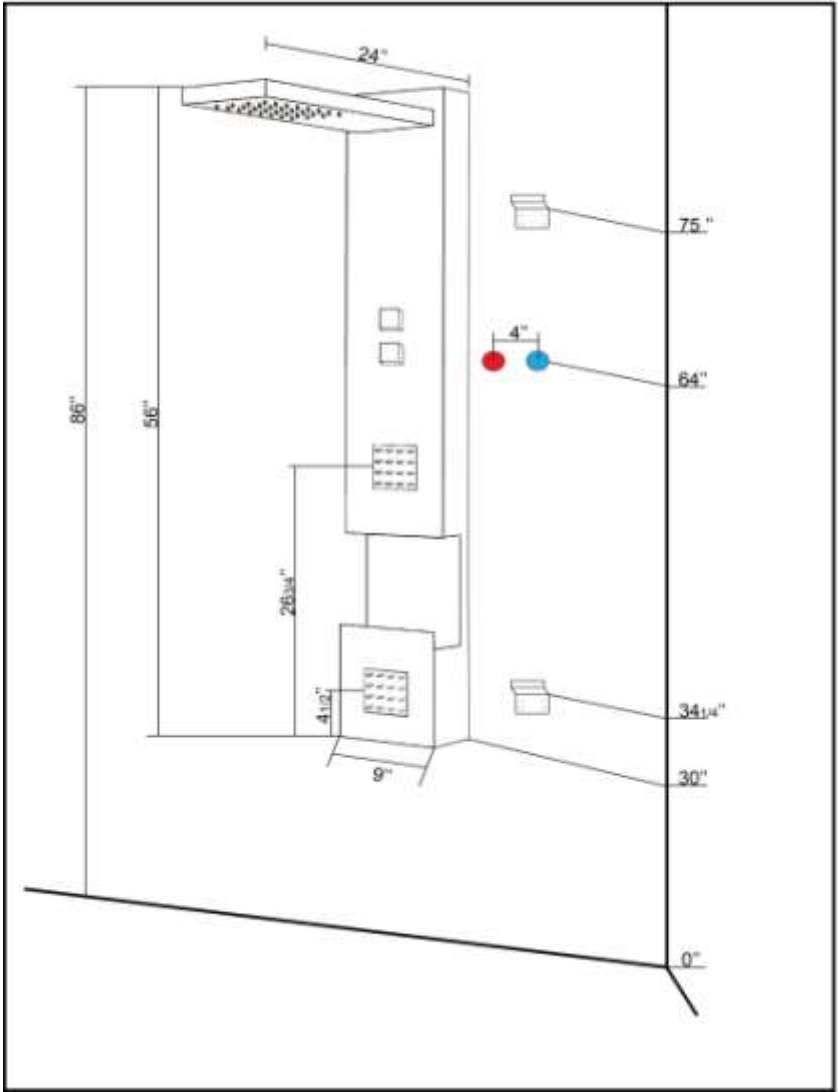
MOUNTING THE SHOWER COLUMN

NOTE: BEFORE STARTING WORK ON THE PLUMBING SYSTEM, MAKE SURE THAT THE HOT AND COLD VALVES ARE IN THE CLOSED POSITION.

- 1] THE HEIGHT OF THE SHOWER COLUMN SHOULD BE DETERMINED BY THE HEIGHT OF THE TOP BODY JETS, THEY MUST BE SLIGHTLY HIGHER THAN YOUR SHOULDERS
- 2] TO ATTACH THE WALL BRACKETS USE A CONCRETE TYPE BIT FOR DRILLING HOLES TO INSTALL BRACKETS
- 3] BEFORE SUSPENDING THE TËNZO SHOWER COLUMN, CHECK THE STRENGTH OF EACH BRACKET BY PULLING FIRMLY ON EACH THEM. VERIFY THAT THE WALL THAT WILL BE SUPPORTING THE SHOWER COLUMN IS CAPABLE OF A 15 KG. STATIC LOAD



TZC-01



The installation of the shower column at 30" from the ground is a standard height for a person measuring 5' 8".

The suggested height for the water outlets are at 64". Contact Tënzo technical service or your retailer if your outlets are at a different height to ensure that installation product is possible.

TROUBLESHOOTING SOLUTIONS FOR YOU TËNZO SHOWER COLUMN

THE TËNZO SHOWER COLUMNS WERE DESIGNED FOR EASY INSTALLATION, MAINTENANCE AND TO LAST A LIFETIME. SHOULD AN ERROR OCCUR DURING YOUR INSTALLATION AND YOU MUST DISCONNECT THE WATER SUPPLY HOSES, IT IS VERY IMPORTANT TO ALWAYS TURN OFF THE MAIN WATER VALVES AND TO HAVE SOMEONE HOLD THE SHOWER COLUMN WHILE YOU DISCONNECT THE WATER SUPPLY HOSES.

SHOWER HEAD DRIPPING

CONSIDERING THE SIZE OF THE RAIN SHOWER HEADS THAT TËNZO USES, YOU WILL NOTICE THAT IT CONTINUES TO DRAIN FOR A FEW MINUTES AFTER USING IT. THIS IS NORMAL DUE TO THE AMOUNT OF WATER THAT STILL REMAINS WITHIN THE HEAD, THERE IS A TIME REQUIRED FOR THE DRAINAGE.

WHAT NOT TO DO

DO NOT INSTALL YOUR SHOWER COLUMN ON A PANEL OF FIBERGLASS OR ACRYLIC UNLESS YOU HAVE PREVIOUSLY INSTALLED WOOD AT THE REAR OF THE BRACKETS TO SUPPORT THE WEIGHT OF THE COLUMN.

CLEANING & MAINTENANCE OF YOUR SHOWER COLUMN

ZAKIASTONE COLUMNS NEED TO BE WIPED REGULARLY TO PREVENT STAINS CAUSED BY LIME AND SOAP SCUM.

IMPORTANT: NEVER USE ABRASIVE PRODUCTS TO CLEAN YOUR TËNZO SHOWER COLUMN.

You should use warm soapy water, a low ammonia household cleaner or multi-use counter cleaner. AVOID USING A GLASS CLEANER, THEY TEND TO LEAVE A WAXY DEPOSIT WHICH DULLS THE SURFACE

In addition, it is important to do not hang objects such as washcloths or other wet objects over the body jets to prevent the deterioration of the varnish.

Zakiastone shower columns are guaranteed for life.

IF YOU USE A CLEANING PRODUCT THAT YOU ARE UNSURE OF, APPLY A SMALL AMOUNT ON A DAMP CLOTH AND TEST IT ON AN AREA NOT APPARENT.

CLEANING THE SHOWER HEAD: IF THE JETS DO NOT ALLOW THE WATER TO FLOW FREELY, USE YOUR FINGERS AND RUB THE RUBBER NOZZLES IN A CIRCULAR MOTION TO REMOVE ANY ACCUMULATED DIRT. YOU MAY THEN SOAK YOU RAIN SHOWER HEAD IN A SOLUTION OF 1 PART WATER AND 1 PART VINEGAR OVERNIGHT.

A LOSS OF WATER PRESSURE CAN BE CAUSED BY ACCUMULATION OF SMALL DEBRIS IN THE FILTERS LOCATED IN THE PART WHICH SCREWS THE RAIN HEAD AND THE HAND SHOWER. TO CHECK IF THERE ARE OBSTRUCTION, LOOSEN THE RAIN HEAD AND REMOVE THE SEALING RING AND PASS THE SCREEN UNDER WATER OR SOAK IN A DEGREASING, ANTI-LIMESTONE SOLUTION AS DESCRIBED IN "CLEANING THE SHOW HEAD".

ON OCCASION, VERIFY THE YOUR SHOWER COLUMN IS ALWAYS FIXED SECURELY TO THE WALL, SAFETY IS ALWAYS REQUIRED.

IF YOU HAVE ANY QUESTIONS CONCERNING OUR PRODUCTS OR IF YOU ENCOUNTER ANY PROBLEMS WITH OUR PRODUCTS, PLEASE CONTACT US.

THANK YOU FOR CHOOSING A TĒNZO SHOWER COLUMN. HOPING THAT YOU FIND PLEASURE AND RELAXATION WITH EACH SHOWER

TĒNZO

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LISTED/
HOMOLOGUÉ

CSA B 125.1
AINSI Z 124 SERIES
ASME A 112.18

SHOWER COLUMN / COLONNE DE DOUCHE

